



Examen regulations

DSI exams

- The costs of the exam are included in the course fee
- The exam is hosted by LaMark. You can choose your convenient moment and location. You can register through this link:
https://www.exam-center.com/create-booking?client_id=TFMA
- In order to register you need a voucher code.
- You have to show a valid identity card at the exam location
- IT IS NOT POSSIBLE TO EITHER CANCEL OR CHANGE YOUR EXAM APPOINTMENT WITHIN EIGHT DAYS
- We offer the opportunity to look into your exam after you have received the official result. We charge a fee of 100 euro for this. <https://treasurybookshop.com/product/examen-inzien/>
- De examens are recognised by the DSI
- If you pass the exam, TFMA will inform the DSI in respect to your registration
- You can retake the exam unlimitedly, you can order a new voucher code via our webshop:
<https://treasurybookshop.com/product/herexamen/>

Exams Banking Introduction Course, Markets Introduction Course, ESMA Derivatives

- The costs of the exam are included in the course fee
- The exam will be taken under supervision of a supervisor of the client or under remote supervision of an employee of TFMA via a Teams session
- In case of remote supervision, the following rules apply
 - The candidate is required to have his camera on during the entire duration of the exam
 - Before the start of the exam, the candidate has to prove that he has a 'clean desk' (the exam is not an 'open book exam')
 - The candidate is not allowed to leave his desk during the duration of the exam
 - During the exam, the candidate is prohibited to communicate with other people
- The exam will be taken via an internet application
- The exam duration is 1 hour
- Immediately after submitting the exam, the candidate will be informed of his result
- A candidate is allowed to take an infinite number of free re-takes
- A candidate can ask for an exam review via a Teams meeting
- A candidate can submit a complaint about the result of the exam which will be processed in accordance to the complaint regulation
- In case you passed the exam, you will receive a certificate
- The exam is not certified by a financial supervisor or any other authorized body

Complaints

- Candidates can send a complaint to info@tfma.nl within one week after the exam date
- TFMA will respond to the complaint within one week
- Within four weeks after the response of TFMA, the candidate can appeal Cataratas BV, Maasweg 24 4105 ZL CULEMBORG tel. 0345-576864
- Cataracas BV will draw up a verdict within a [period of four weeks. The appeal is binding for TFMA only.